Family & Guest Orientation
Division of Student Affairs

Jacinda Félix Haro, MAT
Dean of Students & Senior Student Affairs Officer
- Oversees the Division of Student Affairs

Carl Oliveri, PhD
Senior Associate Dean of Students
- Student Support Network
- Medical Leave of Absence

AJ Andreucci, MEd
Assistant Dean of Students
- Boston Community Standards /Conduct process
- Liaison to Public Safety
Division of Student Affairs

Andreana Pavlos, MEd
Associate Dean of Students
- Oversees the Office of Student Access & Accommodations
- Division communication and operations

Julia Golden, MEd
Associate Dean of Students
- Diversity initiatives
- Food/Financial Insecurities

Contact Information
- 617-732-2929
- Student_affairs@mcphs.edu
Craig Mack, Ed.D.
Associate Provost for Student Achievement & Success

- Center for Academic Success and Enrichment (CASE)
- University Learning Network
- Academic Support for the University
Public Safety – Fennell 106

Kevin Nolan
Chief, Public Safety
- Liaison to Boston Police
- Liaison to COF Public Safety
Student Affairs

From housing to health and wellness, to leadership development and community building, Student Affairs is a central resource for all undergraduate and graduate students. Our staff and campus partners work together to support an inclusive and safe community, and to provide the programming and resources every student needs to thrive.

**Offices in the Division of Student Affairs:**

- Dean of Students Office
- Center for Campus Life (& Orientation)
- Counseling Services
- Office of Residence Life
- Office of Student Access & Accommodations
How You Can Help

• Help students succeed by reaching out early on when a concern is noticed. We collaborate with faculty and staff on concerns and can advocate for a student when challenges arrive.
• Support your student in seeking resources like faculty hours, tutoring, student orgs
• Encourage your student to check their student email daily.
• Ask your student to walk around and find their classrooms prior to their first class.
• We have an on-call system in place 24/7 that allows our team to support students in crisis.
• Remind them of deadlines
• There are limits to what we can share with you due to FERPA
The Family Educational Rights and Privacy Act (FERPA)

- The right to consent to disclosures of personally identifiable information contained in student education records, except to the extent that FERPA authorizes disclosure without consent.
- The right to inspect and review student education records.
- The right to request an amendment of student education records.
- The right to file a complaint with the US Department of Education.

Please refer to the details in the Student Handbook on the university website at www.my.mcphs.edu.
Family Partnership – Join the Flock!

• Our Dean of Students is starting a newsletter of general updates, important dates and resources for families and guests.
• The newsletter is intended to connect you in supporting your student during their academic journey and will be emailed 2-3 times a semester.
• If you would like to join the Cardinal Flock, please scan below:
# IMPORTANT DATES FOR YOU TO SAVE

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
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<tbody>
<tr>
<td>August 7</td>
<td>MBTA Pass purchasing closes</td>
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<tr>
<td>August 30</td>
<td>Student Affairs Kickoff of our Welcome Nest</td>
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<tr>
<td>August 31</td>
<td>1st year move in day</td>
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<tr>
<td>September 2-5</td>
<td>Welcome Weekend Activities</td>
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<td>September 5</td>
<td>Labor Day</td>
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<td>September 6</td>
<td>First day of classes</td>
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CENTER FOR ACADEMIC SUCCESS AND ENRICHMENT
MAC

Faculty **Mentors | Academic Coaches**

- Designed to provide EACH student a dedicated team of education professionals to support and promote a holistic education experience.
- Provides students with a wide-spectrum of academic interventions that meet the specific needs
Faculty Mentors

- Broad-based curriculum questions
- Career exploration
- Graduate and continuing education
- An understanding of professionalism
- General advice regarding a student's field of study
CASE- MAC MODEL

AC

Academic Coaches

- Pre-Registration
- Change of:
  - Major, Year of Graduation,
  - Student Status, etc.
- Declare a Minor
- Course Withdraw
- Curriculum Requirements
- College of The Fenway Cross Registration
- Academic Policy
- Degree Evaluation Review

- Academic Success Plans (ASPs)
- Mid-Semester Warnings (MSWs)
- Setting Academic Goals
- Time Management Strategies
- Academic Strategies
  - Note-Taking
  - Study
  - Learning
  - Exam
- Health and Wellness Strategies
- Campus Resources Referrals
CASE- University Learning Network (ULN)

- Consists of:
  - Peer Tutoring
  - PALs (Peer Academic Leader)
  - TutorMe
  - Supplemental Instruction (SI)
  - Math and Physics Center (White 4th floor)
  - Writing Center (White 400)
  - English Language Resource Center (FNEL 313)

- FREE OF CHARGE!
CASE- University Learning Network (ULN)

ULN

- Peer Tutoring
  - Sign-up online for group or 1-on-1 tutoring sessions (mymcphs.wconline.edu)
  - Online Tutoring – TutorMe

- PALs
  - Peer Support built into Science recitations

- Supplemental Instruction
  - Open to all students with courses assigned a SI (no registration required)

- Math and Physics Center
  - Walk-in appointments

- Writing Center
  - Sign-up online (mymcphs.wconline.edu)
CASE & Family Partnership

HOW CAN WE WORK TOGETHER?

• Talk with your student
  • Have they asked for help?
  • Have they met with their Academic Coach?
• Contact our office
  • Ask for a staff members to connect with your student
  • FERPA Restrictions
Public Safety

- Staffed by officers on campus, 24 hours a day, 365 days a year
- Location: main desk, Palace Rd. entrance
- Non-emergencies, extension 2900 (inside building) or dial 617-732-2900 (from an outside line)
- Emergencies, extension 2222 (inside building)
- or 911 for Boston Emergency Services (from off campus)
Public Safety- Staff

• **Campus Safety Officers (Light Blue Uniforms)**
  - Monitor building access
  - Assist University police officers

• **University Policy Officers (Dark Blue Uniform)**
  - Special state police officers and Sworn Suffolk County Sheriff’s Department
  - Graduated from a police academy course and receive yearly in-service training through the State Police
  - Specialized Training including: First Responder Certification, CPR/AED, Sexual Assault Investigator Certifications and Active Shooter Response.
Building Security

- Stationed at all open entrances
- Resident Life Student Workers
- Student workers trained by Residence Life to assist in the safety and security of the residence halls.
- Assist Public Safety in access control at residence halls.
  - Matricaria residence hall 24 hours a day.
  - Fennell residence hall during peak hours.
  - Emmanuel and MassArt

I.D. Card & Lanyard

- All members of University community are issued an I.D. card free of charge.
- Community members are required to wear their I.D. on their issued lanyards at all times while on campus.
- All visitors are required to register at the Public Safety desk and be escorted by a community member at all times.
- All entrances into the University are locked and require a valid I.D. to gain entry.
- Loss of I.D. should be reported immediately to Public Safety

RAVE Alert

- Emergency Text Message System
- Delivers messages to your MCPHS and personal email addresses, as well as your land line and cell phone.
- Your student has the option to include additional contact numbers.
  - Speak with your student if you want to be added to their account.
Public Safety & Family Partnership

HOW CAN WE WORK TOGETHER?

• Things to remind your student about:
  • Wearing your ID is to ensure safe access to campus.
  • All officers are friendly and approachable.
  • If you have any questions or are in need of any assistance, do not hesitate to ask an officer.
  • Store 617-732-2900 in their cellphones
  • Officers regularly assist with University events and are more than happy to help.
  • Sign up for the RAVE Alert; they are a useful way to assist in urgent notifications from MCPHS
T.E.A. with Public Safety

T. E. A.

Talks, Education and Awareness

• An open concept to welcome the student body and community to informal collaborations in building an environment conducive to stronger living & learning.
T.E.A. with Public Safety

Talks

• Informal sessions to talk with Public Safety police and Safety Officers.
• Meet and greet. Get to know your officers.
• Ask questions.
T.E.A. with Public Safety

Education

- Opportunities to attend Informal and/or Formal training sessions.
  - Rape Aggression Defense (R.A.D.)
  - Alcohol Awareness
- Learn about other programs available both on and off campus.
Awareness

• Informal sessions to raise awareness of surroundings.
  • Life in the city / Safety in the city
  • Bring a concern to Public Safety's attention
Public Safety- Contact Information

- Boston Public Safety: (617) 732-2900
- MassArt Public Safety: 617-879-7800
- Emmanuel Campus Safety: 617-735-9710
- Boston Police Department: 617-343-4220