MCPHS University, School of Physician Assistant Studies, Manchester/Worcester Program Success of Achieving Goals (A3.14b)

**Goal #1** Prepare entry-level physician assistants who have a broad base of fundamental knowledge and technical skills to be competent, general, advanced care practitioners.

**Benchmark:** By the completion of the program, 80% of each PA student cohort will demonstrate successful completion of competencies related to general fund of knowledge needed for entry into clinical PA practice by the completion of the program (successful completion of competencies is defined as achieving a minimum cumulative GPA of a 3.0):

**Actual outcome data on end of year one curricular performance (Class of 2020 Cohort)**

- Program cohort didactic year average cumulative GPA 3.59 with 97.5% of the cohort achieving the benchmark of a 3.0 cumulative GPA at the end of their didactic year.
  - Manchester campus cohort: 3.66
  - Worcester campus cohort: 3.53

**Actual outcome data on end of year two curricular performance (Class of 2020 Cohort)**

- Program cohort clinical year average cumulative GPA 3.63 with 100% of the cohort achieving the benchmark of a 3.0 cumulative GPA at the end of their clinical year.
  - Manchester campus cohort: 3.68
  - Worcester campus cohort: 3.60

**Benchmark:** By the completion of the program, 100% of each PA student cohort will demonstrate successful completion of competencies related to technical skills needed for entry into clinical PA practice (successful completion of competencies is defined as demonstrating all program required technical skills in the presence of a faculty or instructional faculty as pass or fail):

**Actual outcome data on didactic year Technical Skills Checklist (Class of 2020 Cohort)**

- 100% pass rate

**Actual outcome data on clinical year Technical Skills and Procedures Passport (Class of 2020 Cohort)**

- 100% pass rate
**Benchmark:** At completion of each PANCE board examination cycle, the program will demonstrate a cohort first-time taker pass rate of > 85%:

**Actual outcome Data on PANCE board rates (Class of 2019 cohort, most recent results)**

- Program cohort pass rate for first-time test takers: 88%.
- Manchester campus cohort pass rate for first-time test takers: 90%
- Worcester campus cohort pass rate for first-time test takers: 85%
  (85.3%)

**Benchmark:** At the completion of each PANCE board examination cycle, the program will demonstrate the cohort first-time taker mean score on each organ system and each task area should at least meet the national mean or be within one standard deviation below the national mean score across all program first-time takers.

**Actual outcome Data on PANCE board rates (Class of 2019 cohort, most recent results)**

- Program and campus cohort performance in the 20 organ systems and task area should at least meet the national mean or be within one standard deviation below the national mean performance across all programs for first-time taker: 100%.

**Goal #2** Prepare entry-level physician assistants who communicate effectively and work collaboratively with all members of the interprofessional healthcare team including patients and their caregivers while promoting patient-centered care.

**Benchmark:** By the completion of the program, 100% of each PA student cohort will participate in at least one IPE event while enrolled in the program and demonstrate working on teams:

**Actual outcome data on interprofessional education (IPE) activity participation (Class of 2020 Cohort)**

- 100% of the PA student cohort on the Manchester and Worcester campuses participated in one IPE event while enrolled in the program in 2019.
- 100% of the PA student cohort on the Manchester and Worcester campuses participated in two IPE events while enrolled in the program in 2019.
- 100% of the PA student cohort on the Manchester and Worcester campuses participated in three IPE events while enrolled in the program in 2019.

**Benchmark:** By the completion of the program, 80% of each PA student cohort will have rated as Very Good or higher on a 7-point Likert scale which demonstrates competency in the area of interactions with healthcare professionals and demonstrating working on teams:
Actual outcome data on preceptor evaluation of the student competency area in interactions with healthcare professionals (Class of 2020 Cohort)

- 95.5% of the cohort was rated as Very Good or higher in interactions with healthcare professionals.
  - Manchester campus cohort: 94.0%
  - Worcester campus cohort: 96.8%

**Benchmark:** By the completion of the program, 80% of each PA student cohort will have rated as Very Good or higher on a 7-point Likert scale, which demonstrates competency in the area of oral/written communication and demonstrate effective communication:

Actual outcome data on preceptor evaluation of the student competency area in oral/written communication (Class of 2020 Cohort)

- 93.8% of the cohort was rated as Very Good or higher in oral/written communication and demonstrating effective communication.
  - Broken down by individual areas:
    - Oral Communication 92.4% of the cohort obtained a Very Good or higher in this area.
      - Manchester campus cohort: 90.8%
      - Worcester campus cohort: 93.6%
    - Written Communication 93.7% of the cohort obtained a Very good or higher in this area.
      - Manchester campus cohort: 91.8%
      - Worcester campus cohort: 95.2%
    - Interactions with Healthcare Professionals 95.5% of the cohort obtained a Very Good or higher in this area.
      - Manchester campus cohort: 94.0%
      - Worcester campus cohort: 96.8%

**Benchmark:** By the completion of the program, 80% of each PA student cohort will obtain a 73% or higher (minimum passing grade) in the area of oral/written communication and demonstrate effective communication:

Actual outcome data of Professional Seminar Case Presentations (Class of 2020)

- Average grade for case presentations 98.1% out of 100 in which 100% of the cohort achieved the benchmark of a 73 (C) or above.
  - Manchester campus cohort: 98.0%
  - Worcester campus cohort: 98.1%
Goal #3 Prepare entry-level physician assistants who educate patients on health, disease and prevention.

Benchmark: By the completion of the program, 80% of each PA student cohort should at least meet the national mean or be within one standard deviation below the national mean in the content task area of Health Maintenance on the PANCE board exam:

Actual outcome data on PANCE Health Maintenance content task area (Class of 2019 cohort, most recent results)

- 100% of the Program cohort were within one standard deviation of the national average.
- 100% of the Manchester campus cohort were within one standard deviation of the national average.
- 100% of the Worcester campus cohort were within one standard deviation of the national average.

Goal #4 Prepare entry-level physician assistants who demonstrate professionalism in their interactions with patients, families and all members of the healthcare team.

Benchmark: By the completion of the program, 80% of each PA student cohort will obtain a Very Good or higher in the area of professionalism.

Actual outcome data on preceptor evaluation of the student competency area in professionalism (Class of 2020)

- 97.3% of the cohort achieved a Very Good or higher in professionalism.
  - Manchester campus cohort: 95.9%
  - Worcester campus cohort: 98.3%

Goal #5 Promote and support student leadership opportunities and community outreach.

Benchmark: By the completion of the program, 100% of each PA student cohort will demonstrate involvement in student leadership opportunities:
Actual outcome data on student leadership

- 100% of program enrolled students acquired membership in 2020 into the American Academy of Physician Assistants.
- 100% of the required positions were filled for the Manchester and Worcester student societies in 2020 and were registered as an AAPA student society (President, Assembly of Representatives, Outreach Chair, State Chapter Student Representative).

**Benchmark:** By the completion of the program, each PA student cohort society will demonstrate three community outreach activities during year 1 of the program:

Actual outcome data on community outreach

The following events occurred in 2020 with the participation of the Manchester SAAAPA organization:
- Donation to the Manchester veterans homeless shelter by holding “Dress down Friday’s” fundraiser events
- Donation to the United Way of Manchester by holding a “COVID-19 T-shirt” fundraiser event
- Donation to the Make-a-Wish foundation by creating a “Virtual Yoga for Finals Week” fundraiser event
- Donation to World Vision by participating in a “Run for Clean Water 6K” fundraiser event

The following events occurred in 2020 with the participation of the Worcester SAAAPA organization:
- Donation to the Be the Match Foundation by participating in a bone marrow drive
- Donation to the Worcester Abby House shelter by holding a Holiday Drive
- Physician Assistant profession and community awareness initiative by creating an online PA Profession information portal for any MCPHS student to access and ask questions about the PA profession, program, or the role of SAAAPA

Goal #6 Graduate marketable, entry-level Physician Assistants

**Benchmark:** One year out from program completion, 90% of each PA student cohort will demonstrate employment as a PA

Actual outcome data on alumni employment collected in 2020 (Class of 2019)

- One-year out Program cohort employment rate: Reported a 95.1% employment rate one year after graduating from MCPHS University with 100.0% employed in a job related to their degree in Physician Assistant Studies (68% response rate of the graduating class)
- One-year out Manchester cohort employment rate: 96.9%
- One-year out Worcester cohort employment rate: 93.9%

*Each PA student cohort refers to the Program cohort as a class year (Manchester and Worcester campus cohorts combined).*